

Voucher for Interim Pharmacy and Medical Services for Foster Children



Dear Pharmacist or Physician:

Effective April 1, 2016 Coordinated Care will serve all children and youth who are in out of home placements with Children's Administration. Children in foster care will be auto-enrolled with Coordinated Care, with the Apple Health Core Connections program for coverage of health care services. Children in foster care are now enrolled with Coordinated Care, with coverage beginning the first of the month they were determined eligible for Medicaid. When verification is delayed in either ProviderOne or the Coordinated Care Provider Portal, this document will serve as proof of the child's eligibility as a Coordinated Care enrollee.

Please use this voucher when health care services are needed by a child in foster care when a Coordinated Care ID Card is not available. Children are often placed in foster care during non-business hours when an ID Card cannot be issued or coverage verified. Please do not withhold health care services, including the filling of prescriptions, based on lack of verified eligibility in the ProviderOne or Coordinated Care Provider Portal for a child in foster care. The billing, coverage, and reimbursement policies applicable to health care services provided to children enrolled with Coordinated Care will apply to services you provide to a child in foster care in reliance on this voucher and you will be paid by Coordinated Care. If for any reason the child is in foster care and remains on the HCA fee for service Apple Health program, we will inform you how to submit for payment to HCA for services provided.

Please **FAX** this form to Coordinated Care, as a record of providing services or prescriptions in reliance of the voucher.

- **Pharmacists fax this voucher to 1-866-270-0122**
- **Providers fax this voucher to 1-855-678-6980**

Please utilize the following resources to determine eligibility and coverage:

- **Coordinated Care in network providers can obtain member IDs through the provider portal:** <https://provider.coordinatedcarehealth.com> or by calling 1-844-354-9876
- **Out of network providers must call 1-844-354-9876.**
- **Pharmacists, please contact the Coordinated Care Pharmacy Department at 1-877-644-4613 Ext. 69622**
- **Once the Coordinated Care ID number is obtained, providers may bill within the timely filing limit of 365 days from date of service to receive reimbursement.**
- **To locate in-network providers, please visit:** <http://apps.coordinatedcarehealth.com/findadoc>
- **Pharmacy providers, to check the Coordinated Care preferred drug list please visit:** www.coordinatedcarehealth.com/for-providers/pharmacy-program
- **Apple Health Core Connections Member Services can be contacted at 1-844-354-9876**

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Please complete as much of the information below as possible. It is not necessary to have the child's ProviderOne number or Coordinated Care member ID in order to deliver services and treatment. Send this form to the numbers above and we will work with you to ensure appropriate billing and payment when services and treatment are delivered and the child does not have their ProviderOne or Coordinated Care member ID.

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| Social Worker's Name: | |
| Social Worker's Telephone Number: | |
| ProviderOne ID Number: | |
| Child's Name: | |
| Child's Date of Birth: | |
| Date of Service: | |
| Foster Parent's Name: | |
| Address: | |
| City, Zip, Telephone Number (include area code): | |
| Medical Provider's Fax Number (include area code): | |
| Medical Provider Contact Name: | |